



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 23rd February 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/02/24.

You requested the following information, please also see our response below:

I write in respect on the new ARP 2.3 programme which has now been adopted by all Ambulance NHS Trusts.

NHS England states that Category 3 details are labelled “Urgent” with an arrival standard of 120 minutes that should be met 90% of the time.

In view of that can you inform as to how you believe that that standard should be met. By either:

- **Emergency response using exemptions?**
- **Immediate response without exemption usage?**
- **Urgent response without exemption usage?**
- **Other? - Please give details.**

Is that position:

- **For the driver to determine?**
- **Trust Policy?**
- **Trust advisory position?**
- **Other? - Please give details.**

SECamb staff have been issued with guidance around the expectations of how they should respond to various categories under ARP (please find this attached).

Page 7 explains ‘All C1, C2 and C3 incidents must be responded to on blue lights regardless of the time of call’.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust